



Toyota Certified Platinum

Vehicle Service Agreement



Backed by the
Strength and Stability of Toyota



Extended Protection Beyond Your Toyota Warranty

Bringing home a Toyota Certified Used Vehicle (TCUV) is a big investment and you want to make sure it's protected. A Toyota Certified Platinum Vehicle Service Agreement (VSA) can help.¹

Our VSA is backed by Toyota and helps protect you from covered repair costs due to mechanical breakdown, beyond what's covered by your vehicle warranty. With service from Toyota-trained technicians and Toyota-approved parts, our VSA provides protection over time, so you can enjoy your vehicle for years to come.

up to
8
or 125,000 miles
years

these benefits:

- \$0 DEDUCTIBLE
- 24/7 ROADSIDE ASSISTANCE
- SUBSTITUTE TRANSPORTATION
- TRAVEL PROTECTION
- TRANSFERABLE

+ Backed By Toyota

A Toyota Certified Platinum VSA provides peace of mind for up to 8 years or 125,000 miles¹ with mechanical breakdown coverage, Roadside Assistance, substitute transportation and travel protection benefits. Plus, with the convenience of a \$0 deductible and plan transferability, we've got you covered.²

The fact is, the Toyota Certified VSA is the number one choice of Toyota Certified Used Vehicle owners!³



24/7 Roadside Assistance and Travel Protection

Your Trusted Roadside Companion

Drive confident with 24/7 Roadside Assistance. If the unexpected happens to occur, our VSA will help get you back up and running with:

- Towing to the nearest Toyota dealer
- Battery jump starts, flat tire and lockout assistance
- Delivery of up to 3 gallons of fuel
- Coverage anywhere in the U.S. and Canada

You'll be covered for the life of your Agreement so you can be on your way and leave the worrying to us.



Back in Business and Back On the Road

If you're unable to drive your Toyota due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of up to:

- **\$50 per day** for car rentals or other substitute transportation⁴
- **\$100 per day** for lodging and meals if you're more than 150 miles from home⁴

You can rest assured you'll be back on the road in no time.

Thousands of Parts—One Plan

Our highest level of protection—the Toyota Certified Platinum VSA.

Provides protection for every covered component group,⁵ including all the parts listed below. Your vehicle's Powertrain Warranty covers only those parts listed in black.

ENGINE

All internally lubricated components and: Balance Shaft; Camshaft; Crankshaft; Crankshaft Pulley; Cylinder Heads; Engine Block; Engine Mounts; Engine Oil Reservoir; Engine Oil Reservoir Pump; Equipment Drive Shaft; Exhaust Manifolds; Flexplate; Flywheel; Idle Pulley; Intake Manifold; Oil Pan; Oil Pressure Switch; Oil Pump; Oil Sending Unit; Piston; Rotary Engine Components (including Apex Seal, Bearings, Eccentric Shaft, and Rotor); Seals and Gaskets; Supercharger; Supercharger Intercooler; Tensioners; Timing Belt; Timing Chain; Timing Cover; Timing Gears; Turbo Intercooler; Turbo Wastegate; Turbocharger; Valve Covers; Water Pump; Air Control Valve (ACV); Air Pump; Belt Tensioner; Crankcase Ventilation Valve; Exhaust Gas Recirculation Valve; Exhaust Manifold Heat Insulator; Exhaust Pipe Gasket; Intake Air Control Valve (IACV); Mixture Control Valve; Oil Cooler; Oil Filter Bracket Subassembly; Pair Valve (Reed Valve); Supercharger Bypass Valve; Supercharger Relay; Thermal Vacuum Valve; Thermostatic Valve; Three-Way Catalyst Converter; Timing Belt Idler; Vacuum Switch; Vacuum Switching Valve; Vacuum Transmitting Valve

MANUAL TRANSMISSION

Transfer Case Components (All internally lubricated components) and: Clutch Master Cylinder; Clutch Release Cylinder; Gears and Shafts; Hoses, Lines and Tubes; Seals and Gaskets; Shift Linkage and Cables; Transfer/Transmission Case; Transmission Mounts; Clutch Pedal Subassembly; Control Position Indicator Subassembly; Master Cylinder Reservoir; Radial Ball Bearing (for Clutch Release) and/or Clutch Fork; Shift Lever Boot and/or Retainer; Shift Lever Knob; Shift Lever Subassembly

AUTOMATIC TRANSMISSION

Transfer Case Components (All internally lubricated components) and: Hoses, Lines and Tubes; Seals and Gaskets; Shift Linkage and Cables; Solenoids; Torque Converter; Transfer/Transmission Case; Transmission Mounts; Vacuum Modulator; Shift Lever Knob

AXLE ASSEMBLY

(Front, Rear, Four-wheel and All-wheel Drive): All internally lubricated components and: 4x4 Actuators; Axles and Bearings; Center Support Bearing; Constant Velocity Joints and Boots; Drive Axle Housing; Drive Shaft; Hubs; Locking Hubs; Seals and Gaskets; Thrust Washers; Universal Joints; Viscous Coupling; Differential Carrier Assembly

SUSPENSION

(Front and Rear): Bushings/Bearings; Control Arm Shafts; Electronic Suspension Actuator/Motor and Compressor; Front and Rear Coil Springs; Front and Rear Stabilizer Bar; Front Leading Arm; Front Spring Assembly; Front Spring Shackles; Radius Arm; Spindle; Spindle Support; Steering Knuckle; Strut Rod; Sway Bar Link; Torsion Bar Spring; Upper and Lower Ball Joints; Upper and Lower Control Arms; Upper Arm Shaft

STEERING

Gear Box internal components and: Bushings/Bearings; Center Link; Horn Contact Ring; Hoses; Lines and Tubes; Idler Arm; Knuckle Stopper Cover; Pitman Arm; Power Steering Pump; Rack and Pinion; Seals and Gaskets; Steering Column; Steering Column Coupling; Steering Column Shaft; Steering Dampener; Steering Gear Box and Pump Housings; Power Steering Pump Pulley; Tie Rod End

FUEL SYSTEM

Fuel Pump⁶; Air Flow Meter; Carburetor; Charcoal Canister; Diesel Fuel Injection Pump; Electric Fuel Pump; Electronic Fuel Injection System; Fuel Filler Opening Lid Hinge Spring; Fuel Injectors; Fuel Pressure Regulator; Fuel Sending Unit; Fuel Sensors; Fuel Tank; Throttle Body

COOLING SYSTEM

Coolant Level Sensor/Tank; Cooling Fan Relay; Cooling Fan Sensor; Engine Coolant Temperature Switch or Sensor (at radiator); Engine Cooling Fan Motor; Engine Fan; Engine Fan Clutch; Engine Fan Motor; Engine Fan Shroud; Equipment Drive Pulley; Fan Bracket Subassembly; Radiator; Radiator Fan Relay; Seals and Gaskets; Thermostat

AIR CONDITIONING/HEATING

Air Conditioning Lines and Tubes; Air Conditioning Pressure Switches; Air Temperature Control Programmer; Blower Motor; Blower Motor Resistor; Compressor; Compressor Clutch Assembly; Compressor Pulley; Condenser; Condenser Fan and Motor; Cooler Control Switch; Cooler Unit; Damper Servo; Defroster Control Cable; Evaporator; Evaporator Temperature Sensor; Expansion Valve; Heater Control Head; Heater Control Valve; Heater Core; Idler Pulley; Pressure Regulator Assembly; Receiver/Dryer; Schrader Valve; Seals and Gaskets

BRAKE

Anti-Lock Braking/Traction Control Actuator, Pump and Motor; Brake Booster; Brake Hoses, Lines and Tubes; Brake Pedal Subassembly; Disc Brake Calipers; Load-Sensing Proportioning Valve; Master Cylinder; Parking Brake Cable; Parking Brake Control Handle Assembly; Parking Brake Lever Subassembly; Parking Brake Pedal Subassembly; Proportioning Valve; Rear Brake Backing Plate; Seals and Gaskets; Wheel Cylinders

HYBRID

Hybrid Vehicle Generator Assembly; Hybrid Vehicle Motor Assembly; Hybrid Vehicle Transaxle Assembly; Transmission Input Damper Assembly; Actuator Assembly; Shift Control; Battery Computer Assembly; Battery Current Sensor; Circuit Breaker Sensor; Combination Meter Assembly; Combination Meter Computer; Engine Control Computer; Hybrid Vehicle Battery Blower Assembly; Hybrid Vehicle Battery Blower Motor Control; Hybrid Vehicle Battery Thermistor; Hybrid Vehicle Control Computer; Inverter Assembly with Converter; Main Switch Assembly; Power Source Control; Computer Assembly; Power Steering Electronic Control Unit (ECU) Assembly; Power Steering Gear Assembly; Shift Lever Position Sensor; Skid Control Computer Assembly; Steering Column Assembly; Transmission Control Module

ELECTRICAL

Alternator; Automatic-Off Headlamp Sensor; Timer and Switches; Automatic Shoulder Belt Motor and Switches; Automatic Temperature Control Unit; Back-up Light Switch; Battery to Ground Cable; Battery to Starter Cable; Blower Motor; Blower Motor Resistor; Charge Warning Relay; Clutch Starter Interlock Switch; Convertible Top Motor; Cruise Control Actuator/Servo; Cruise Control Sensors and Switches; Cruise Control Vacuum Motor; Defogger Relay; Distributor; Door Control Relay; Engine Coolant Temperature Gauge and Sending Unit; Engine Coolant Temperature Receiver Gauge and Sending Unit; Engine Cooling Fan Motor; Engine Tachometer; Fuel Gauge and Sending Unit; Fuel Receiver Gauge and Sending Unit; Guide Rail Limit Switch; Headlamp Washer; Headlight Control Relay; Horn; Horn (for theft deterrent); Ignition Coil; Ignition Switch Lock Cylinder and Key Set; Integration Relay; Lamp Failure Indicator Sensor; License Plate Light Assembly; Lock Cylinder Set; Main Relay; Manually Operated Switches; Oil Pressure Receiver Gauge and Sending Unit; Power Antenna Motor and Cable; Power Door Lock Actuator; Power Mirror Defogger; Power Mirror Motor; Power Seat Motors; Power Sliding Door Motor; Power Window Motor/Regulator; Rear Shock Absorber Control Actuator; Retractable Headlamp Motor; Shoulder Belt Drive Motor; Smart Entry and Start System Switch, Sensor and ECU; Spark Plug Resistive Cord; Speedometer; Starter Motor; Starter Solenoid; Stop Light Switch; Sunroof Cables; Sunroof Motor; Taillight Control Relay; Turn Signal Flasher; Unlock Warning Buzzer; Windshield Washer Pump; Windshield Wiper Link Assembly; Wiper Control Relay; Wiper Motor; Wiring Harnesses

COMPUTERS AND ELECTRONICS

Engine Control Computer⁶; Airbag Sensors; Antenna Cord; Anti-Lock Braking/Traction Control Computer and Sensors; Automatic Shoulder Belt Computer; Body Control Module; Circuit Opening Relay; Compact Disc (CD) Player; Cruise Control Computer; Driver's Side and Passenger's Side Airbags; Electronic Ignition Unit; Electronically Controlled Transmission/Transfer Case Computer and Sensors; Electronically Modulated Suspension Computer; Front Seat Airbag Assembly; Graphic Equalizer; Knock Sensor; Navigation System; Power Mirror ECU; Power Seat Computer; Progressive Power Steering Computer; Radio Tuner; Side Impact Airbag; Steering Sensor; Stereo Component Amplifier; Sunroof Control Computer and Relay; Tape Player; Tilt/Telescoping Steering Computer; Traction Control Computer; Trip Computer; Variable Induction System; Vehicle Security Computer and Sensor; Wiper Module

ADDITIONAL COMPONENTS

Accelerator Pedal and/or Bracket Subassembly; Accelerator Pedal Rod Assembly; Back Door Lock Assembly; Convertible Roof Hook; Door Lock Cylinder; Front and Rear Door Lock Assembly; Front Seat Belt; Glove Compartment Door Lock Cylinder; Glove Compartment Door Latch Subassembly; Hood

Lock Assembly; Hood Lock Control Cable Assembly; Hood Support Assembly; Rear Seat Belt; Reclining Seat Back Adjuster; Removable Roof Lock Handle; Seat Track Assembly; Shoulder Belt Guide Rail Assembly; Sliding Roof Drive Cable; Sliding Roof Guide Rail; Tail Gate Lock Assembly; Tilt Roof Lock Handle Assembly

THESE ARE THE ONLY ITEMS NOT COVERED:

Accessory Drive Belts; Batteries; Body Panels; Brake Linings, Pads and Shoes, Rotors and Drums; Bumpers; Carpet; Chrome; Clutch Friction Disc and Pressure Plate; Dash Cover and Pad; Door Trim, Handles, and Fabric; Filters; Fluids; Glass (including Windshields); Headliner; Heating Hoses, Lines, and Tubes; Hinges; Hoses; Hybrid Vehicle Battery Pack⁷; Hybrid Vehicle Battery Plug Assembly⁷; Hybrid Vehicle Relay Assembly⁷; Hybrid Vehicle Supply Battery Assembly⁷; Interior and Exterior Trim Moldings, including but not limited to: Ashtrays, Covers, Cup Holders, and Vents; Lamps (Back-up, Fog Light, Side Marker, and Turn Signal Light Assemblies); Light Bulbs; Nuts, Bolts, Clips, Retainers and Fasteners; Paint; Rust and Corrosion Damage; Seat Covers; Sheet Metals; Shiny Metals; Spark Plugs; Structural Framework and Welds; Tires; Vacuum Hoses, Lines and Tubes; Weather Stripping; Wheels and Rims; Windshield Wiper Blades (Rubber component)



This protection is only available at the time you purchase your TCUV.

Ask for details today. To learn more, visit toyotafinancial.com/certifiedvsa or toyotacertified.com.



A Toyota Certified VSA offers:

- Extended protection for all covered vehicle component groups beyond your vehicle warranty
- 24/7 Roadside Assistance throughout the life of your Agreement
- Reimbursements for covered vehicle rentals, meals and lodging
- Access to a nationwide network of Toyota dealers throughout the U.S. and Canada
- Protection backed by the strength and stability of Toyota

To learn more about the wide range of programs offered by Toyota Financial Services and your participating Toyota dealer, visit us at toyotafinancial.com



Start With Confidence.

The information in this brochure is provided as a sample of vehicle service agreement coverage. Coverage is subject to exclusions and limitations set forth in the vehicle service agreement. The actual coverage, exclusions and limitations of the agreements may vary both from state to state and according to the program features chosen. In certain states, Toyota Motor Services Company administers vehicle service agreements. Coverage is not available in all states.

¹ A Toyota Certified Platinum VSA provides extended vehicle protection for up to 8 years or 125,000 total vehicle miles from the vehicle's date of first use, whichever comes first. See Agreement for complete terms, conditions and restrictions. Program is not available in all states.

² Transferability is available for a nominal fee.

³ Based on CY10 sales data.

⁴ Car rental/substitute transportation reimbursements are provided for a maximum of 5 days per occurrence; lodging/meal reimbursements are provided for a maximum of 5 days over the life of the Agreement. Valid receipts are required for all reimbursements.

⁵ Covered components are subject to change. See your Agreement for complete details.

⁶ For hybrid vehicles, the Fuel Pump and Engine Control Computer are covered components under the Toyota Certified Used Vehicle Limited Powertrain Warranty.

⁷ Hybrid components are covered under the Toyota Hybrid System Warranty. Refer to Owner's Warranty and Maintenance Guide for details.